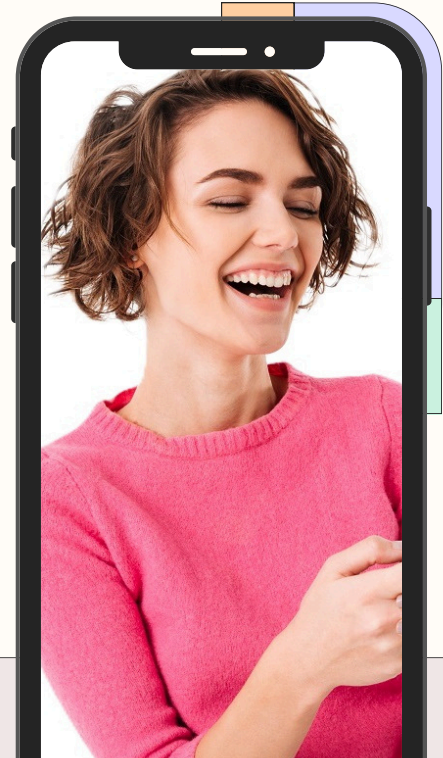




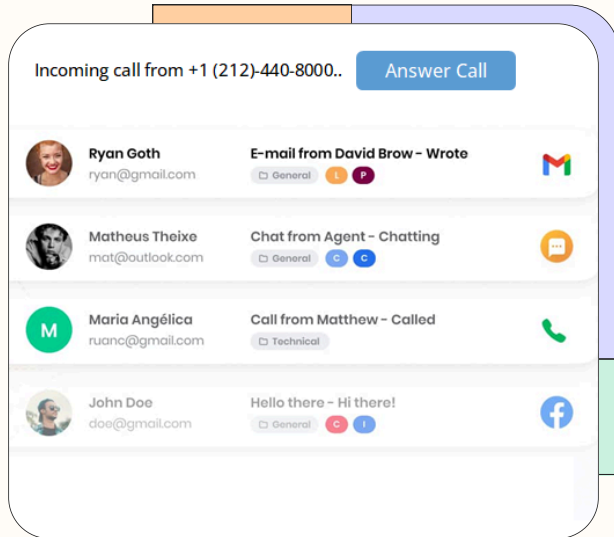
Agentic AI Service Experience & Automation Platform

<https://www.roundinfinity.com>



Deliver Tailored, End-to-End Automated Service Journeys in Hours

RoundInfinity is the only AI-first Service Experience & Automation Platform that empowers businesses to design and run truly end-to-end service journeys - across web, mobile, chat, voice, email, custom portals, and field operations. From customer onboarding and identity verification, customer service, employee helpdesk, and vendor service to invoicing, field service, and omnichannel automation - every process required for a complete service journey is unified on a single platform. Businesses can easily create no-code custom apps, workflows, and dashboards to support their unique needs - with embedded AI agents, real-time contextual intelligence, and seamless integration with existing systems. Deliver personalized experiences, automate complex workflows, and launch complete service journeys in hours.



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**Every Workflow Required for a Complete
Service Journey - Unified on a Single Platform,
Powered by AI Agents**

Features

No-Code Custom Apps

Build tailored applications and automated workflows to streamline service processes.

Self-Service Portal

Enable customers to raise, track and manage requests easily from any device.

Knowledge Hub

Empower users with knowledge documents, FAQs, blogs & AI-powered search .

Appointments

Enable seamless scheduling, availability management, and routing for appointments.

Internal Collaboration

Enhance teamwork with internal messaging, task assignments, and shared workspaces.

Call Center

Automate call center with AI-driven voice automation and smart routing to agents.

Omnichannel

Provide AI-powered support via email, chat, WhatsApp, SMS, and more, with smart, contextual routing.

Routing & Workflows

Automatically assign tickets, execute multi-step workflows, and send alerts at each step.

Field Service

Supercharge your field service delivery with tailored AI-powered field workflows.

Call Transcriptions

Use AI to capture, analyze, and enhance customer interactions with call transcripts.

WhatsApp

Engage with customers on WhatsApp for seamless support and AI-powered resolutions.

AI Agents

Automate 70%+ of interactions with AI agents powered by contextual business data.

Ticketing

Turn any no-code app into a Smart Ticketing System – with SLA, auto-routing, & escalations.

Outbound

Automate multi-channel outreach for marketing, follow-ups, and customer engagement.

Experience Feedback

Automatically collect feedback after ticket closure across channels or with customizable surveys.

Agent Workspace

Empower agents with an AI-driven unified workspace for seamless multi-channel support.

Identity Verification

AI-powered secure identity verification with automated workflows.

Sales

Track leads and opportunities, auto-generate documents, seamlessly integrated with service.

Documents Generation

Automatically generate essential documents like service reports, quotes, and more.

Legal Service

Unified legal workflows with AI-powered contract review, compliance, & service requests.

Customer 360

Gain deep customer insights with a 360-degree view of interactions.

Integrations

Seamlessly connect with third-party applications and internal business systems.

Travel & Expense

AI-powered travel booking and expense tracking with smart receipt extraction.

Quality Assurance

Monitor and improve service quality with AI-powered performance tracking.

Vendor Service

Auto-extract vendor invoices, matches POs, detects errors, and routes for approval instantly.

Payments Collection

Streamline and automate service payment processing.

Reporting

Unlock actionable insights with real-time custom dashboards and performance reports.

Counter Queue

Reduce wait times and enhance service efficiency with smart queuing & token management.

Asset Management

Manage the entire lifecycle of employee assets—from requests & approvals to returns.

Workforce Operations

Power workforce operations with integrated time, attendance, leave, travel, expenses, & asset management.

Results

Streamline Service Delivery with End-to-End Journeys Powered by No-Code, AI Agents, Omnichannel UX, and Intelligent Automation.

50% Fewer
Tickets

40% Faster
Resolution

90% Higher
Satisfaction

25% Lesser
Costs



Why RoundInfinity?

Traditional service platforms are disconnected, manual, and costly – built on siloed tools that lack the unified, contextual data AI agents need to act intelligently. Without a shared view across systems, channels, and customer history, automation breaks down, agents work blind, and customer experiences suffer.

RoundInfinity's AI-first platform unifies all service processes into a single, intelligent system, combining No-Code Workflows, Agentic Omnichannel UX, and embedded AI Agents. This gives agents the real-time context they need to act, streamlining resolution, improving responsiveness, and delivering exceptional experiences – built, integrated, and deployed in hours.

Traction

500+

Customers Served

7+

Countries Presence



\$20M+

Automation Savings
for Clients

<https://www.roundinfinity.com>

Free Trial & Pricing

Free Trial:

Register here for 14 days free trial. No credit card required.
<https://www.roundinfinity.com/getstarted.html>

Pricing:

<https://www.roundinfinity.com/pricing.html>

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